

COURAGE, PHYSIS AND RESILIENCE:

Resources for a New Emerging World

3 - 5 June 2022

FAQ

Where do I go to register for the conference?

For complete details, and to register and pay for the conference, go here: www.itaaworld.org/itaa2022.

How long is the conference and how do I know what time each workshop starts in my part of the world?

The conference starts at 14.00 UTC on 3 June 2022 and runs continuously through 5 June 2022. This means some workshops will be in the middle of your night time. All conference times are listed in Coordinated Universal Time (UTC). You will need to calculate what that time is for your time zone. Here is an easy-to-use time zone calculator: www.thetimezoneconverter.com

For a complete conference schedule, go here.

Do I have to be an ITAA member to attend the conference?

No, you do not have to be a member of ITAA. However, if you are, you are eligible for discounted pricing for the conference, as well as other benefits of membership.

When is the last day I can register for the conference?

Conference registration closes on 23:59 UTC 17 May 2022. You have until then to register. But if you want to take advantage of discounted prices, be sure to register by 11 May 2022.

Help! I am having trouble registering and/or paying for the conference.

We are here to help! Just send an email to us at conference@itaaworld.org with a clear explanation of the problem and we will get back to you within 24 hours, and often sooner than that.

I'm confused by the registration process. Where do I register and how does it work?

Registering and paying for the conference is a two-step process. For all the details, go here.

BRIEFLY: To register, go to <https://itaaworld.org/itaa2022>; click on "ITAA Conference Registration" in the bright blue banner. Complete the form. Then we will send you an email. **To pay**, you must go back to the website <https://itaaworld.org/itaa2022> and click on "Pay Now" in the bright blue banner. Use the username and password you were given in the email to log in to make the payment.

Do I really need that email that you sent me when I registered?

Yes. That email has the login credentials that you will use both to make the payment and to access the workshops during the conference. Be sure to keep it.

What does it cost to attend the conference?

We have prices for ITAA members and non-members. In addition, we have discounted pricing based on the country you live in. For a list of all the prices, click here. To see if you live in a country that qualifies for a TAleNT discount, download this PDF.

I registered and paid for the conference, but now I cannot attend. Can I get a refund?

Depending upon when you request a refund, yes. For details about the Refund Policy, go here. If you need a refund, contact us immediately at conference@itaaworld.org. Partial refunds can be issued until 15 May 2022. After that date, we will not be able to give any refunds.

Where can I find an explanation of what each workshop is about?

Abstracts of all conference workshops can be found here and explanations of the four keynote speeches can be found here. If you would like a **PDF of the full program** (schedule, keynotes, abstracts, and FAQ) click here.

Should I choose a workshop in every time slot?

No, please don't. Choose workshops **ONLY** in the time slots you really plan to attend. Some workshops will happen while you are sleeping, so save that space for someone somewhere else in the world who is actually awake. You will have access to **ALL** recordings.

I cannot attend live and will sign up for "Recordings Only." Do I still need to choose workshops?

No, please don't. When you choose "Recordings Only" that entitles you to access to **ALL** keynotes, plenaries, and workshop recordings once they are posted on You Tube after the conference has ended.

Oops! I signed up for workshops during my night or with my "Recordings Only" purchase. How do I cancel those?

You cannot make that change yourself. Please write to us at conference@itaaworld.org and tell us exactly which workshops you no longer plan to attend.

I registered to attend in person. Will I be able to watch recordings of the workshops I did not sign up for?

Yes! When you register for online participation, the price includes access to recordings of all workshops once we post them on our You Tube channel. You will have access to the recordings of the workshops you participated in and those you did not.

I have registered for a certain workshop, but now I want to change that. How do I do that?

Please write to us at conference@itaaworld.org and tell us exactly what you want to change. **If there is space available, we can make the change for you.** If there is no space, we will not be able to accommodate the change request. Please do remember that regardless of which workshops you attend live, you will be able to access the recordings of **all workshops** once they are posted on You Tube.

How do I know if a workshop is already full?

Some workshops have a limit on the number of participants. Others do not. As you are registering, if you choose a workshop and it is full, the website will indicate that with a pop-up message.

When will I get a Zoom link for the workshops?

We will send you an email with the Zoom link for the workshops **two weeks before the start of the conference.** The email will contain specific instructions about how to log in and access your workshops. These instructions will also be posted on the conference website.

When will the recordings be ready?

With so many workshops, it will take us some time to edit and post them all on the ITAA You Tube page. **We expect to be able to post the recordings close to 20 June 2022.** We will send you an email with the exact date and special access instructions, as the recordings are only available to those who paid for them.

English is not my first language. Do you offer interpretation?

Yes, ITAA is committed to offering simultaneous interpretation in as many languages as possible. [For all the details about our interpretation policies, click here.](#) The languages for which we are able to offer interpretation are Bosnian, Chinese, Dutch, Farsi, French, German, Italian, Japanese, Korean, Polish, Portuguese, Russian, and Spanish.

I have requested interpretation. Does that mean the workshops I attend will definitely be interpreted in my language?

No, it does not. To be able to interpret a workshop into a particular language we must have **at least 5 people** sign up for the **same language** in the **same** workshop.

What if I have my own interpreter that I want to use?

That's great! But **please be aware that the interpretation must be simultaneous** – not consecutive. If you have an interpreter who can do that for you, then follow these instructions: When you register, after you answer "yes" to "Do you need translation?" the next question is "Translation Options" which lists all the languages we offer and at the **END** of the list is "Own Translator" – select that option. We will contact you before the workshop to discuss how this will work. If you have already registered and you missed that option, simply contact us at conference@itaaworld.org and we will get back to you.